

請填妥後於 2020 年 8 月 21 日 前交回各座大堂收集箱

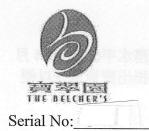
問卷編號:		

問卷派發日期: 2020年8月7日

寶翠園清潔服務質素問卷調查(2020年4月至6月)

目的:本問卷旨在向寶翠園住戶就嘉捷香港有限公司提供之清潔服務的服務水平(2020年4月至6月)作出調查。希望貴住戶能抽空完成以下問卷,對嘉捷的服務水平提出寶貴意見以便嘉捷作出改善,從而提升寶翠園整體清潔水平。

問題 1- 閣下對 "嘉捷'		呼分? □ 不滿意 □ 非常	不滿意 不適用		
問題 2-閣下對 "嘉捷"		² 分? □ 不滿意 □ 非常	不滿意 不適用		
問題 3-閣下對 "嘉捷" 非常滿意		7分? 不滿意 非常	不滿意 _ 不適用		
問題 4-閣下對 "嘉捷" 非常滿意		孫水平評分? (如:工作效≥			
		·處理評分? (如:疫情安持 不滿意 非常	2018년 1월 12일 12일 22일 12일 22일 12일 12일 12일 12일 12일		
問題 6-閣下對 "嘉捷"		器服務水平評分?	不滿意 _ 不適用		
*請於 □上加上√以示選項					
其他意見/需改善之地	方:				
請提供資料以作進一	步跟進。	and .	Si mature of Resident:		
住戶簽署:	t Number:	填寫日期: 聯絡電話:	N me of Resident:		



Please return the completed questionnaire to the collection box in tower lobby by 21 August 2020

Distribution Date: 7-August-2020

Questionnaire for the Cleaning Service Quality (April 2020 to June 2020)

Objective: The questionnaire is aimed to study the comments from the resident about the cleaning service quality from "Dussmann Hong Kong Limited". We hope you can spend some times to complete the following questionnaire and provide your valued opinions on "Dussmann". We hope it can help improve the overall cleaning service through your provided opinions.	
Q1- Grooming of "Dussmann" staff? Excellent Good Poor Very disappointed	N/A
Q2- Courtesy of "Dussmann" staff? Excellent Good Poor Very disappointed	N/A
Q3- Service Quality of "Dussmann"? Excellent Good Poor Very disappointed	N/A
Q4- Service Quality of "Dussmann" Supervisor / Site Manager ? Excellent Good Poor Very disappointed	N/A
Q5- Work Efficiency on Emergency Call of "Dussmann"? Excellent Good Poor Very disappointed	N/A
Q6- Overall Performance of "Dussmann" cleaning service at The Belcher's? Excellent Good Poor Very disappointed	N/A
*Please add "√"on "□ " to show your opinion. Other comment or area for improvement:	
Please provide contact information for follow up.	
Signature of Resident: Date: Name of Resident: Contact Number:	